



Hereford United Supporters' Trust

HUST Official Travel Club Terms and Conditions 2026/27

HUST is committed to making the Official Travel Club a safe environment for all supporters. As part of our commitment to equality and inclusion, we operate a Carer Coach Ticket Scheme to ensure that disabled supporters who require assistance can attend matches safely and enjoyably.

1. All travel will run, providing the matches go ahead, on the due date in the original fixture schedule
2. Bookings to be confirmed 4 days ahead of the scheduled travel (ie; Tuesday for a Saturday)
3. Late bookings seat availability will be announced as and when
4. All U16 passengers must be accompanied by an Adult (over 18)
5. All Junior Bulls travel free and must be registered at the time of booking – these will be checked with Junior Bulls
6. If you have a disability, please email community@hust.org.uk to book your seat on all coaches - we will forward a copy of our Reasonable Adjustments Travel Club Form to support you on the Official Coach.
7. If you require a carer to travel the cost will be a discounted cost of £10 per carer
8. Wherever possible we will run either a 53 or 36 seater coach – this is dependent on numbers booked and may be a smaller coach to stay within budget
9. Should a match be cancelled (bad weather etc) and moved to A N Other day – you will be given the option to a) move your booking to that new date of travel b) Move your seat ticket to A N Other match later in the season c) a refund.
10. Should you request a refund (as above) there will be a £1 fee withheld to cover costs to administer the refund via PayPal (ie: if you have paid £20 you will have £19 refunded)
11. All travel will start and end at Hereford FC
12. Strictly No Alcohol, Smoking or Vaping will be allowed on the coach

Hereford United Supporters' Society Limited (Registered Number: IP032131)

Registered Address: 47 Stanhope Street, Hereford HR4 0HA